



## Terms and Conditions, General Information

### Terms:

1% Ten Days, Net 30 Days. Minimum Invoice, \$25.00

### Shipping:

F.O.B. Lincoln, California. All shipments ship via 2nd DAY AIR, unless otherwise specified.

### Claims:

Although goods are considered sold and our responsibility ceases when delivery is made to the transportation company, in the event of goods being lost in transit, we will make every effort on behalf of customers to have lost goods found or to have the transportation company make proper restitution for loss. Damage claims must be made against carrier.

### Specials:

Orders for special tools, non-catalog or modified tools are accepted on a no cancellation basis and tools are not returnable. A confirming purchase order is required before any work begins on special tools. A 10% over or under shipment on a special is acceptable based on industry practices, unless no overshipment is stated on the order when placed.

### Return Policy:

No merchandise may be returned without prior authorization from the factory. Credit will not be issued for merchandise returned without a return authorization number. All merchandise returned for credit will be subject to a 15% restocking charge.

### Errors:

RobbJack Corporation cannot be held responsible for incorrect parts made with our products due to mislabeling or defect. We assume all tools used by our customers are inspected before use and that first part inspections in customer's plant is the rule. We will replace or credit tools in those situations.

### Prices:

Prices are subject to change without notice.



### For more information contact:

**ROBB JACK**  
CORPORATION  
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